



## **BACKGROUND:**

Wentworth Condominium Corporation No.439 entered into an arrangement with Bell Canada that will provide each resident with preferred pricing for a package of TV and Internet products and services.

**ALL RESIDENTS need to call Bell to sign up – even if you already have service with Bell:**

Call Bell at **1-888-988-0818** to activate your Bell Preferred Building services.

When you call 1-888-988-0818:

- 1) Choose your language preference when prompted.
- 2) Press # (number sign on your keypad) for the option to 'Activate your Preferred Building services'.

Once you reach a Bell agent:

- 1) Advise the agent that you live in a **'Preferred Building'**.
- 2) Provide the Bell agent with your full address including unit number and postal code.
- 3) Request the eligible Bell services listed on the next page

## **Before you call – please ensure that you have the following:**

- Existing Bell Customer – have your Bell account number ready  
(You can find your account number on page 1 of your Bell invoice)
- Not a Bell Customer - have some form of identification ready  
(e.g. Driver's License, Credit Card or Social Insurance Number)

## **What you need to know:**

- ✓ All Bell services will be installed on Bell's Fibre Network. Installation can range from 4 – 6 hours
- ✓ Bell will send out an order confirmation summarizing order details - **This is NOT an invoice.**
- ✓ The Bell team is available to support residents. Please call **1-888-988-0818** for ALL support



## Wentworth Condominium Corporation No.439 package:

Bell FIBE TV service		Bell Internet service
'BETTER' programming package		1.5 Gigabit Fibe Internet service
CRAVE with STARZ (Movies and Series Pack)		Unlimited usage
A La Carte 10 (10 channels of your choice)		
Time Shifting		
4K Whole Home PVR rental		Home Hub modem rental
Up to 2 additional HD Receiver rentals		1 Whole Home Wi-Fi Pod rental (if required)
Initial Full Installation included		Initial Full Installation included

The above Bell package has been exclusively designed for residents.

When you subscribe to this package (Retail value \$322.40/mo.) with Bell, you will receive a 100% Preferred Building Rate credit on your monthly Bell invoice. The Preferred Building credit is available as long as your services and your building are eligible. If the Preferred Building arrangement ends for any reason, you will be provided with advanced notice and service will continue at the current market price.

### Other offers available from Bell:

Residents may also take advantage of discounted rates for Bell Home Phone service when bundling with other Bell services.

Residents will be responsible for any incremental Bell services that they order (e.g. extra channels or additional TV receivers). Incremental Bell services will appear on the resident's individual Bell Canada invoice.

### More information about these Bell services and support is available online:

Bell Fibe TV Programming: <https://www.bell.ca/Fibe-TV/Fibe-Programming-Packages>

Bell Fibe TV Equipment & Tips: [https://support.bell.ca/Fibe\\_TV/Receivers](https://support.bell.ca/Fibe_TV/Receivers)

Bell Internet: [https://www.bell.ca/Bell\\_Internet/Internet\\_access](https://www.bell.ca/Bell_Internet/Internet_access)

Bell Internet Wi-Fi: [https://support.bell.ca/internet/connection-help/optimize\\_device\\_speeds](https://support.bell.ca/internet/connection-help/optimize_device_speeds)

Bell Internet Tips: <https://support.bell.ca/Internet>

Troubleshooting Tools: [https://support.bell.ca/Troubleshooting\\_tools\\_and\\_Help/Internet](https://support.bell.ca/Troubleshooting_tools_and_Help/Internet)

Self-Serve with My Bell: <https://mybell.bell.ca/Registration>

Returning Bell Equipment: <https://bellresidentialreturns.ca/en/request-cancellation>